



Mid and South Essex
Sustainability and Transformation Partnership (STP)

Your care in the best place at home, in your community and in our hospitals

Consultation 30 November 2017 – 9 March 2018

Summary for local people in Thurrock

What's happening?

The NHS and local authorities in mid and south Essex are proposing some changes to hospital services. Before reaching a decision, we have published these proposals for local people to have a say. It includes the proposed transfer of services from Orsett Hospital to new centres in Thurrock and other areas in south west Essex.

The public consultation period is from **30 November 2017 to 9 March 2018**.

We are keen to hear your views.

Three hospitals working together

The three main hospitals in Basildon, Broomfield near Chelmsford and Southend are working together as one group of hospitals. This is an opportunity for some specialist teams to join together and provide better services across the three hospitals.

In summary, larger specialist teams, who see more patients than smaller teams, can develop their skills and technology to improve patients' chances of making a good recovery.

The hospitals are also looking at separating planned operations from patients who come into hospital in an emergency. Currently, too many planned operations get cancelled because of the need to prioritise emergency patients.

One of the proposals for change is that some planned operations that need a few days stay in hospital would take place in Southend Hospital for orthopaedics (treatment for bones, ligaments and muscles).

How do the changes affect people in Thurrock?

- A&E at Basildon will improve. The Government has offered some extra money to help expand the A&E department.
- A small number of people who may need a specialist operation, once or twice in a lifetime, may have to go to Broomfield Hospital, near Chelmsford or Southend Hospital and stay in for a few days.
- The proposed hospitals for certain specialist teams are shown below:

New services in Basildon Hospital	<ul style="list-style-type: none"> • Specialist stroke unit – providing the highest dependency care • Complex lung treatments e.g. for severely collapsed lung • Complex vascular e.g. for blocked veins and arteries • Complex kidney treatment e.g. problems following a kidney transplant • Complex heart treatment
New services in Southend Hospital	<ul style="list-style-type: none"> • Complex gynaecological surgery – most routine operations would be done in Basildon • Planned orthopaedic surgery – emergency operations would be done in Basildon e.g. for fractures; and most routine operations would be done in Basildon
New services in Broomfield Hospital, Chelmsford	<ul style="list-style-type: none"> • Complex urological surgery e.g. stone removal – most routine operations would be done in Basildon • Complex abdominal surgery e.g. major operations • Specialist gastroenterology e.g. for severe liver failure

Please note: The majority of hospital services, including a 24 hour A&E, will continue at all three hospitals in mid and south Essex

Proposed new clinical transport service

We propose to invest in a new type of clinical transport between the hospitals. If you were to be very unwell or needed specialist treatment, your clinical team would discuss with you and your family whether a transfer is the right thing for you. This would be in addition to the ambulance services that we already commission from the East of England Ambulance Service.

Transport for families and carers

Public transport routes between our hospitals are rarely straightforward. If your family or friends don't drive, you could be separated from the people you rely on for support at a time when you need it most.

We have taken these concerns very seriously and we are keen to do as much as possible to support families, in particular those who may be without transport or disadvantaged in some other way.

We propose to help by introducing a free bus service between the three hospitals, or other locations that may be more convenient to you.

Proposed transfer of services from Orsett Hospital to new centres in Thurrock and other areas

Four new medical centres are planned for Thurrock in the next two to three years, with new buildings in Corringham, Purfleet, and Tilbury and some refurbishment of the Thurrock Community Hospital in Grays.

These new centres will open from early morning until the evening. They will provide a range of public services together in one place. This includes, for example, GP services, physiotherapy, pharmacy, mental health services, social care, self-care and support groups, benefits and housing advice.

The new centres will offer modern purpose-built accommodation for hospital appointments, diagnostic scans and tests and some treatments.

We are proposing to transfer hospital services from Orsett Hospital to the four new centres that are closer to where most people live in Thurrock and easier to get to.

Once new services are up and running, and only then, will it be possible to close Orsett Hospital which, although valued by many local people, is difficult for some to access by public transport and is an ageing site requiring in excess of £10 million to bring the building up to standard.

The proposal is at an early stage and we are keen to hear your views on this transfer in principle. There will be further opportunities to have a say on more detailed proposals later in 2018.

Overview of potential locations for the proposed transfer of services from Orsett Hospital

Service	Proposed future locations			
	Purfleet	Thurrock Community Hospital, Grays	Corringham	Tilbury
Diagnostics and blood tests	✓	✓	✓	✓
Outpatient appointments and services	✓	✓	✓	✓
Minor injuries and urgent care	✓	✓	✓	✓
Minor treatments and procedures	✓	✓		

We are also seeking your views on potential future locations for:

- Kidney dialysis
- Musculoskeletal services (relating to bones, joints, ligaments and muscles)
- Ophthalmology (eye care)

Have your say

Please visit our website for full details on all proposals and the various ways to feedback, including a list of events where you can join the discussion.

There is a feedback survey online at www.surveygizmo.eu/s3/90059489/NHS-Mid-and-South-Essex-STP

Open discussion events are taking place at the Civic Hall, Blackshots Lane, Grays, Essex RM16 2JU

6.30pm-8.30pm on Wednesday 24 January 2018

1.30pm-3.30pm on Tuesday 6 March 2018

and Thurrock Council Offices, Committee Room 1, New Road, Grays, RM17 6SL

at 1pm – 3.30pm on Thursday 8 February 2018

Or you can contact us at:

meccg.stpconsultation@nhs.net

Tel: 01245 398118

If you prefer to post your views to us, there will be no stamp required. Please address your envelope, using the format as shown below:

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