

Public Discussion Event Meeting Notes
Wick Community Centre, Wickford
16th January 2018



Comments:

- A number of people commented that they had seen the adverts on Facebook and had heard about the event on the radio.
- Concern about increase in attendances each day. Why is that – availability of GP services? This clogs up hospital. We need GP services first and foremost to address that problem.
- Thought overall flow chart was good but my issue is staffing – can it actually happen with employment at moment?
- Matter of trust – transfer of care between professions. Three different sets may be a problem.
- Concern about Orsett and is it necessary for it to go. You say it will cost £10million to fix up, but is a really nice hospital.
- Understand specialisation – but concern about what this means for Wickford. Collaborating with GP practices – have seen a lot of it in Wickford. If we don't have collaboration does that mean we travel again? For example we have no place for blood tests – we were promised in London Road.
- No mention of mental health or learning disabilities – concern about that. Felt it was glossed over.
- Transportation for people and staff. Infrastructure not there and the cost involved. On the whole on paper the proposal looks good.
- Public transport an issue – buses being cancelled. If you can't drive (and look at taxi fares) – it could be a big financial burden.
- How can you stop 700 people walking into A&E who shouldn't be there? GP is the funnel for everyone who walks into NHS. Glad to hear that you are talking about that as well. Not everyone should have to go to GP for services – e.g. Physios.
- 111 often defaults to hospital, especially for elderly patients who have had a fall.
- Walk in centre was very good – not sure why that went?
- In favour of proposals – they make sense. But there is a lot of wastage from the way some people behave and use services. E.g. some people call ambulance for any reason. We need to do more to find a way with dealing with that.
- After the decision – you need to present outcome in public arena – debate then more fully whether it's right for local community and how it is put in place.

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- Transport – concern it hasn't been costed – need to understand if it's free – how long it will be free for. It would be unfair if changes in two to five years then charge again or take away
- Thank you for holding this discussion event – and to staff for taking the time to listen to us.

Suggestions:

- Patients are the worst enemy for the doctors, e.g. 92 missed appointments at my surgery. Have to come up with way of charging people who don't turn up for their appointments.
- Is there scope to have designated ambulance nurses not just paramedics working in community to help stop patients having to go to hospital and then releasing the ambulance crew to go to another emergency.
- Why do we take drunks to hospital? Is it not possible to take somewhere else and not take them to A&E?
- I am very impressed. As long as it goes ok it's good in principle. Is it possible to get more voluntary drivers and pay them what you would spend on car parking?